

## Certified Health Facility Manager (CHFM)

### Course Outline

[www.gaqm.org](http://www.gaqm.org)



#### Certified Health Facility Manager (CHFM)

The healthcare facilities manager serves as an essential point of contact for a variety of issues within the facility. From a faulty light fixture to damaged flooring, the facilities management team handles it all. Over the course of a day, the facilities manager may field emails about maintenance and repairs, review proposals for a new construction project, tour and inspect patient rooms, compare pricing on new furniture options for the waiting room, negotiate a service contract with the cleaning crew, and train new employees on proper emergency evacuation procedures. How to oversee the day-to-day practices of a healthcare facility that impact the client experience and organisational goals

Earning the CHFM certification gives you a competitive edge in the job market and showcases your expertise and experience as a health care facility manager and getting a holistic overview into the accounting & capital management processes of the healthcare industry

The CHFM Certification is associated in Managing healthcare organisation's budgets and expenses to remain sustainable and achieve your organisation's business objectives. It allows you to understand the process of strategic outreach, building marketing strategies and communications designed to attract healthcare consumers, guide them through their healthcare journey, and keep them engaged.

#### What Modules are covered?

- Module 1 - Foundation in Healthcare Management
- Module 2 - Healthcare Management Strategies
- Module 3 - Healthcare Change Management Strategies
- Module 4 - Hygienic Healthcare Management
- Module 5 - Medical Facility Hygiene Standards
- Module 6 - Managing Health and Safety in Healthcare
- Module 7 - Managing Health Service Delivery
- Module 8 - Consent Management
- Module 9 - Healthcare Delivery

#### Who should attend?

- 1) Health care facility managers
- 2) Health care engineers and maintenance personnel
- 3) Health care facility administration
- 4) Plant operations management
- 5) Safety/Security/Emergency preparedness management

